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From: Rick D. Nydegger

Comments: Please scc attached.

Docket No.: 13768.206

Serial No.: 09/930,570

\*\*\*\*\*  
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FILED VIA FACSIMILE

PATENT APPLICATION  
Docket No. 13768.206

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**RECEIVED  
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In re application of

Lian Yang, et al.

Serial No.: 09/930,570

Filed: August 15, 2001

Conf. No.: 4236

For: AUTOMATED AND INTEGRATED CALL  
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**Examiner:** Binh Kien Tieu

Customer No.: 022913

JUN 17 2004

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Art Unit  
2643

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P.O. Box 1450  
Alexandria, VA 22313-1450

**Sir:**

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- Transmittal Letter (2 pages)
- Amendment "A" (16 pages)

Dated this 17<sup>th</sup> day of June, 2004.

Respectfully submitted,

*Jack D. Judd*  
 JACK D. JUDD

**RICK D. NYDEGGER**  
Attorney for Applicant  
Registration No. 28,651  
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DMS0000006426Y001

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Binh Kien Ticu

Customer No.:

022913

### TRANSMITTAL LETTER

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment for entry in the above-identified application.

X No additional fee is required.

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Total = 60	64	0	X		X	0.00
Independent = 9	9	0	X		X	0.00
1 <sup>st</sup> PRESENTATION OF MULTIPLE DEPENDENT CLAIM			+=		+=	0.00
			TOTAL		TOTAL	0.00

X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-3178. Triplicate copies of this sheet are attached.

X Any filing fees under 37 CFR 1.16 for the presentation of extra claims.

X Any patent application processing fees under 37 CFR 1.17.

X Any fees for filing a terminal disclaimer under 37 CFR §§ 1.321(c) and 1.20(d).

Dated this 17th day of June, 2004.

Respectfully submitted,



RICK D. NYDEGGER  
Registration No. 28,651  
Attorney for Applicant  
Customer No. 022913

RDN:dmh  
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**AMENDMENT "A"**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of May 6, 2004 (paper no. 3), please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 16 of this paper.